

Terms & Conditions

The property is provided as private accommodation and not for any other purpose. The client is responsible for any damages except those incurred by the owner, and will take all necessary precautions to prevent damages to the internal workings of the property (e.g. water, electricity). The client will advise of any damages incurred during his stay with Verbier Rentals. We highly recommend that the client takes out holiday insurance to cover any accidental damage to the property during their stay. No pets are permitted within the chalets or apartments without prior authorisation.

Payment Details

On confirmation of booking, a deposit of 50% of the total rental must be paid – payment details will be provided on booking. The balance of the total rental is due four weeks prior to arrival. Verbier Rentals reserves the right to refuse entry until full payment has been received.

Security Deposit

A security deposit will be required as follows to cover any damages to the property or any lost items:

Up to four people – CHF 500

Over four people – CHF 1,000

This can be paid in cash or via credit card (Visa or MasterCard) on arrival, and will be refunded on departure. Lost keys will be charged at 100CHF per key.

Noise

There is a law in Switzerland that no excessive noise should be made after 10pm; neighbours have the right to call the police automatically if this is not observed. Please give due consideration to others and enjoy any loud partying in Verbier's fantastic bars & clubs, not in your apartment! Any fines incurred are at the cost of the client.

Check In, Check Out

One of our team will arrange to meet you to hand over the keys and collect the deposit. Access to the apartments is from 4pm on the day of arrival, and we require guests to check out by 10am on the day of departure. Alternative arrangements will be made for late arrivals or early departures.

What Do I Need to Bring?

We supply all bed linen and towels, heating, electric, water costs are included; the only thing not included in your rental price is any additional final cleaning charges, damages and firewood. Additional final cleaning charges apply where the property is not left as it was found.

Additional services

At your request, we can arrange for your fridge to be filled for your arrival or cleaners during your stay. We are also happy to recommend ski rental, babysitters, restaurants etc.

Cancellation policy

Cancellation fees will be charged as follows: less than four weeks notice, 100% of total rent; less than six weeks notice, 50% of rent; more than six weeks notice, 20% of rent